

Wilma B. Albright

[REDACTED], Pa. [REDACTED]

January 26, 2002

FTC
Office of the Secretary
Room 159
600 Pennsylvania Ave. NW
Washington, D.C. 20580

Dear Sirs:

As observed in the Philadelphia
Inquirer, I would like to add my
name to the — no doubt — endless
list of people who are totally exhausted
by the incessant insanity of telemarketing.
I trust this will happen while I'm still
a member of this planet.

Wilma B. Albright

[REDACTED]

[REDACTED] Pa. [REDACTED]

[REDACTED]

February 20, 2002

FTC

Re: Do Not Call Registry

1. Is this still America?? Not the America I grew up in where we had freedom + privacy in our own homes.
 2. After working all my life, I am now retired! But I'm being bugged to death by telemarketers. Each time they call I must put down what I'm doing, turn down the radio or TV, and rush to the phone. Then my blood pressure goes up when I find out it's another ~~telemarketer~~ telemarketer.
 3. I pay for my phone, my answering machine, and my house. I want privacy and peace in my own home. Why should they be able to take over my peace and the pleasure of my retirement days?
 4. I've signed up for every "Do Not Call" list I know of (incl. the state of Tx), the "Opt Out" at all my financial institutions, the Direct Mkt. Assoc., etc. but to no avail.
- PLEASE HELP.

Sincerely,

Gladys R. Alpaugh

Jan-23-02

To Whom It May Concern.
My Name is Mrs. Mary Amador
My address is ~~XXXXXXXXXXXX~~
In ~~XXXXXXXXXX~~ Tex. ~~XXXXXXXXXX~~
I am writing to you to please
take me off the mailing
list, I been having lots of
call's And some calls are
~~Harassing Harassing Harassing~~
me & my husband, we are
already retired, And Sick, And
We get calls from people we
don't even know,

Thank you
Mrs. Mary Amador



The Amador Family



Sir!

I think the proposal for the Do NOT CALL LIST would be very good. I have had to hang up on a few of them myself. I don't believe they have the right to call people anytime of the day or night. We should have some privacy in our own home. So I think the proposed National "Do NOT CALL" Registry would be a good thing. I do hope this letter helps.

Thank You
M. F. Atkinson

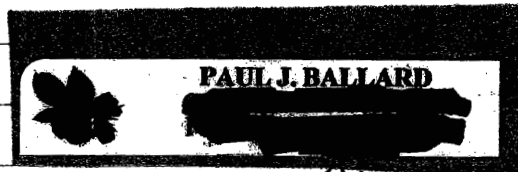
0 5 1 3 7 3 3 0 0
Telemarketing Rulemaking Comment
F.T.C. FILE NO. R411001

Please send me more
information about Telemarketing.

Thank You

Paul Ballard.

[REDACTED]
[REDACTED] Pa. [REDACTED]



PA

2/18/02

FIC

Please help us get the national "DO NOT CALL" list. We are tired of having our daily lives interrupted by these unwanted calls. We get them 7 days a week from early morning to late night, averaging 4-8 a day! To help avoiding these calls we had to order the Caller ID service at an additional \$10.00 per month so we could weed out these calls & only answer the ones to our family & friends. This is not fair to us. We still have to get up from what we are doing to see who is calling. We have breakfast, lunch, dinner, quiet time & family time interrupted. It's an invasion of our privacy!

When you sick, you don't want to be disturbed by these calls when you trying to sleep. Phone ringing all day disturb young ones who nap. And how about the elderly who take a long time to get up out of a chair, some needing canes & walkers to get around. I wonder how many get hurt just trying

to get to the phone - only to find out its
another harassing call from some sort
of a telemarketer.

The amount of calls keep getting worse,
something needs to be done about this.

I even know people with unlisted
numbers & they still harassed!

Help us all!

Kathleen M Barcelona

[REDACTED]
[REDACTED] GA [REDACTED]

February 18, 2002

Mark and Mary Barclay

[REDACTED]
[REDACTED] MN [REDACTED]

Office of the Secretary, Room 159
Federal Trade Commission
600 Pennsylvania Avenue, NW
Washington, DC 20580

Federal Trade Commission:

We support the proposal to create a national "do not **call**" registry.

The phone line subscriber, subscriber's spouse, or subscriber's adult child should be permitted to request that a telephone number be placed on the "do not call" registry. Third parties (outside the FTC) should not be permitted to collect and forward requests to be put on the registry.

The telephone number should remain on the national "do not call" registry indefinitely unless an authorized person (**line** subscriber, subscriber's **spouse**, or adult child) requests removal of the telephone number.

Consumers should be able to verify that their numbers have been placed on the registry by calling the national "do not call" registry toll-free number.

The "do not call" registry should be an "all or nothing" option.

Any seller or organization that wants to continue a pre-existing telemarketing relationship with a consumer or donor should contact the consumer or donor by postal mail to obtain a signed authorization to continue to make calls to them.

Mary Barclay
Mark Barclay

Mary Barclay
Mark Barclay

20 February 2002

Office of the Secretary

Federal Trade Commission, Room 159
600 Pennsylvania Avenue, NW
Washington, DC 20580

Dear Sir/Madam:

I wish to be placed on your list of persons who do not want to be solicited by telemarketers:

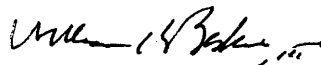
William H. Baskin

[REDACTED]
[REDACTED] North Carolina [REDACTED]
[REDACTED]

How can I also terminate solicitations via e-mail? My e-mail address is: WmBaskin@aol.com.

Thank you very much for your assistance.

Sincerely,



William Baskin

B

Richard C. Bishop

PA R

FTC, Office of the Secretary
Rm. 159, 600 Pa. Ave., NW
Washington, D.C. 20580

[REDACTED], Pa., [REDACTED]
February 16, 2002

Greetings,

I am writing to comment on the proposed new requirement which would enable a consumer to call a toll free number to place their phone number on a "national-do not call" list or registry.

I am definitely in favor of this new rule as the telemarketing calls are very obnoxious and also, a person doesn't know whether or not they are legit.

Sincerely,
Richard C. Bishop

Reference: "Telemarketing
Rulemaking Comment"
FTC FILE # R411001"

CORNELIA BOCCHINI
LANDSCAPE DESIGN

PA

MEMO TO:

Federal Trade Commission Jan. 23, 2002

RE: telemarketing "Do not call List"

TDE Creation of a "Do not call list" would be a great help in preserving the privacy of American citizens. Do not delay in putting this list into effect.

Sincerely,

Cornelia Bocchini

Telemarketing Rulemaking - Comment
FTC File # R411001

F.T.C.

Office of the Secretary

Feb. 12, 2002

I am annoyed with telemarketers that keep harassing me. I have called F.T.C. and some of these calls are from out of state.

I am hearing-impaired - 100 percent deaf - and I use a TTY to communicate on the phone. My two ^{hearing} children often answer the phone for me, and I have instructed them to ask callers for their name & number. Most telemarketers hang up, only to call again - and again. Please help put a stop to this.

Sincerely

Judith E. Breckenridge
Judith E. Breckenridge

[REDACTED] CA [REDACTED]

[REDACTED] TON

Judith Breckenridge

949

Marie & Buono



Marie Buono

PHONE #

Telemarketing Rulemaking
Comment. FTC FILE NO.
R411001

place me on the
~~list~~ *do not call list*

INVINCIBLE ASSOCIATES, INC.

FLORIDA

ATTN: CRAIG CAMERON

① I AM WRITING TO ADDRESS SEVERAL ISSUES CONCERNING THE PROPOSED MODIFICATION OF THE TELEMARKETING SALES RULES (TSR). I HAVE BEEN AN APPOINTMENT SETTER FOR INVINCIBLE ASSOCIATES, A HIGHLY REPUTABLE COMPANY IN LARGO, FL, FOR FIVE YEARS. THE COMPANY HAS BEEN IN BUSINESS OVER FIFTEEN YEARS NOW.

② I AM ONE OF THOSE SIX MILLION TELEMARKETERS THAT THE DIRECT MARKET ASSOCIATION REFERS TO THAT HAS PROVIDED THE \$ 668 BILLION DOLLARS IN SALES TO MANY SATISFIED CUSTOMERS. SEVERAL OF THESE NOW HAPPY CUSTOMERS HAD PREVIOUSLY ASKED TELEMARKETERS TO NOT CALL THEM ANYMORE. CALLING PEOPLE WHEN PROVIDING A SERVICE OR PRODUCT IS USUALLY BASED ON TIMING OF THE NEED/DESIRE OF THE REASON FOR THE CALL. WE REALIZE THAT THE PEOPLE WE CALL, BUSINESS OR RESIDENTIAL, MAKE THE FINAL DECISION.

③ CONCERNING THE HIDING OF IDENTITIES OF TELEMARKETERS THAT CALL CONSUMERS THAT HAVE CALLER-ID. MANY OF THE BIG AND SUCCESSFUL COMPANIES (DUE TO CONSUMER INTEREST) USE COMPUTERS TO EITHER RECEIVE OR MAKE PHONE CALLS. THESE COMPUTERS HAVE TRUNK LINES WHICH INABLE EACH COMPUTER TO HAVE A DESIGNATED PHONE NUMBER. THEY HAVE AVAILABLE TO RESIDENTS, CALL INTERCEPT. THIS PROVIDES THEM PROTECTION FROM UNKNOWN NUMBERS. I WAS INFORMED THAT AS AN APPOINTMENT SETTER, IT IS MANDATORY TO INTRODUCE MYSELF AND MY COMPANY WITHIN THE FIRST THIRTY SECONDS OF THE CALL SO WE ARE IDENTIFYING OURSELVES INITIALLY

④ SECONDLY, ESTABLISHING A TOLL-FREE NUMBER FOR CONSUMERS THAT ASK TO BE PUT ON THE DO NOT CALL LIST IS NOT AN UNREASONABLE REQUEST, HOWEVER, THIS SHOULD ONLY APPLY TO COMPANIES NOT REGISTERED OR NOT IN GOOD STANDING WITH THE BETTER BUSINESS BUREAU, MANY COMPANIES HAVE PROVIDED SERVICES AND PRODUCTS FOR RESIDENTS WHERE BOTH PARTIES HAVE BENEFITED. ONLY RESPECTABLE COMPANIES SHOULD BE ABLE TO CALL BUSINESSES AND RESIDENTS.

⑤ IN CONCLUSION, TELEMARKETING IS ALSO CONSIDERED BY SOME AS SOLICITATION. HAVE YOU EVER SEEN AN ELDERLY LADY ON A BUSY STREET CORNER AND OFFERED TO HELP HER CARRY GROCERIES ACROSS THE STREET. YOU WOULD BE SOLICITING TO PROVIDE HER HELP. ONE DAY WE WILL ALL NEED SOME KIND OF HELP OR USE/NEED OF A LOT OF PRODUCTS THAT TELEMARKETERS PROVIDE.

Craig Cameron
CRAIG CAMERON

[REDACTED] PA
January 25, 2002

FTC

Office of the Secretary

Room 159

600 Pennsylvania Avenue NW

Washington, D.C. 20580

Re: Telemarketing Rulemaking - Comment

FTC File No. R411001

Ladies/Gentlemen:

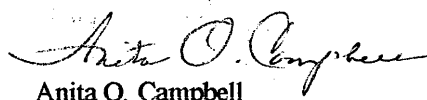
Please add my name to the list of those who would welcome nationwide restrictions on marketing telephone calls.

I am 73 and have severe arthritis which limits my mobility, along with other health problems as a result of the aging process. When I want to purchase a product or service I initiate the contact myself. There is nothing more inconvenient or infuriating than these numerous phone calls, either made by person or computer dialing, which compel me to stop what I am doing and answer the phone, just in case it's a friend.

An answering machine won't do; most of the callers leave lengthy messages touting their product or service, I have even had calls from political candidates which take up most of the message tape.

If all of these people presented themselves on our doorsteps and asked admittance to our homes, we would be outraged. These phone calls are no less intrusive.

Very truly yours,



Anita O. Campbell

ac/

Robert D. Campbell

[REDACTED] NT [REDACTED]

FTC

Office of the Secretary
Room 159

600 Pennsylvania Avenue

NW Washington, D.C. 20580

Attn: Telemarketing Rulemaking Comment
FTC File No. R41165

Dear Madam / Sir:

Thanks to an article by Jeff Bell in the Philadelphia Inquirer, I learned of your efforts in behalf of people like myself, who do not want to be targets of telemarketers. Thank you very much for working in our interest.

I would certainly appreciate anything you can do to change the Telemarketing Sales Rule, such that I would have an opportunity to put my name on a "Do Not Call" list administered by the FTC or under its aegis.

Yours truly,

Robert D. Campbell

Jan. 31/02
Get rid of the
Telemarketers!!
Betty Carey



Mrs. Betty Carey

, PA

Randy & Jeanne Carver

February 20, 2002

Office of the Secretary
Room 159
Federal Trade Commission
600 Pennsylvania Ave. NW
Washington, D.C. 20580

To Whom It May Concern:

I am writing in regards to an article in the Greensboro News and Record, Sunday Edition, referring to comments and opinions on telemarketers.

This is what I have to say in reference to this subject:

I get very aggravated when I am busy doing something in the house and the phone rings, I run to pick it up and there's no one there. I go back to what I was doing and within 5 minutes the phone **rings** again. Once again, I run to pick up the phone and I have to say hello 3 times before I get a response and then I find out it's a telemarketer wanting to give me a free vacation 3 days and 2 nights or a credit at very low interest rates. These people annoy me. I like to pay for my vacations and I pay cash for everything.

I feel I am paying for my phone service and I pay a lot **every month** and I wonder why I should have **to** put up with aggravating phone calls **from** telemarketers whom I do not wish to talk to any way. I also feel I shouldn't have to pay extra and additional fees to stop having these people call my house.

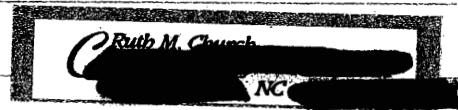
I endorse a single centralized national "Do Not Call" registry to stop telemarketer's calls to my house.

Thank you.

Sincerely,

Jeanne Carver
Jeanne Carver

Please get my name off this
list I am so worried with
the people calling me and some
of them are scammers,
I am 95 years old in very bad
health live alone in a apt.
Can't hardly write any more
Thank you



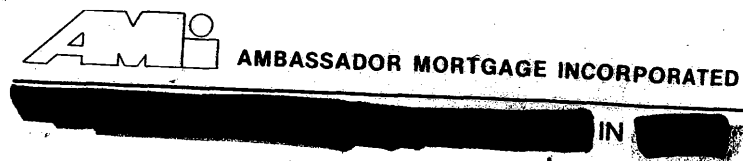
February 18, 2002

Dear Sirs, [REDACTED] TX [REDACTED]

I am strongly opposed to a national "do not call" registry to curb telemarketers. As there are fifteen states with their own "do not call" registries, I believe either other states can follow the leads, or continue with allowing telemarketing calls.

I do not believe in anyway that this is a Federal jurisdiction case but belongs as a states rights issue. I think it is insulting to the voters of each state for the Federal government to create another tax-boondoggle bureaucracy to protect us from ourselves. Is this another patronage plan dreamed upon Capitol Hill? Leave it to each state to decide. We don't need Federal meddling on this issue.

Yours truly,
Paul Clark



OFFICE OF SECRETARY
ROOM 159
FEDERAL TRADE COMMISSION
600 PENNSYLVANIA AVE NW
WASHINGTON, DC 20580

RE: PROPOSED RULE

TO WHOM IT MAY CONCERN:

I AM THE MARKETING MANAGER AT AMBASSADOR MORTGAGE IN INDIANAPOLIS. WE HAVE DONE EVERYTHING WE CAN TO ABIDE BY "THE RULE" AND STILL IT IS NOT ENOUGH! I WISH PEOPLE WOULD UNDERSTAND THAT TELEMARKETING IS THE LIVLIHOOD OF MANY SMALL BUSINESSES, AS WELL AS LARGER COMPANIES AND TO TRY TO DO AWAY WITH IT COMPLETELY IS TO CAUSE THOUSANDS OF PEOPLE TO BE PUT ON THE UNEMPLOYMENT LINE AS WELL AS CAUSE MANY BUSINESSES TO BE FORCED TO CLOSE THEIR DOORS! TELEMARKETING IS A VERY PROFITABLE WAY FOR COMPANIES TO SELL THEIR PRODUCT TO THE COMSUMER!

I FEEL THERE SHOULD BE GUIDELINES AS FAR AS HOW MARKETERS ARE TRAINED. I MYSELF DO NOT LIKE IT WHEN A MARKETER CALLS ME AT HOME AND WILL NOT TAKE NO FOR AN ANSWER. THEY ARE PUSHY AND HARD-SELL AND I DO NOT LIKE THAT AT ALL, BUT THAT IS BECAUSE THAT IS HOW THAT MARKETER HAS BEEN TRAINED. THERE ARE MANAGERS WHO TELL THEIR PEOPLE TO NOT LET SOMEONE OFF THE PHONE UNTIL THEY HAVE SAID NO THREE TIMES OR THEY ARE TRAINED TO GIVE ALL KINDS OF REBUTTALS AND I KNOW THERE ARE A LOT OF MARKETERS WHO ARE RUDE AND AGGRESSIVE TO THE PERSON THEY HAVE CALLED! THAT IS WHERE I FEEL THERE SHOULD BE GUIDELINES!

IN MY COMPANY, I TRAIN MY MARKETERS TO BE POLITE AND VERY PROFESSIONAL. WE ARE OFFERING A FREE SERVICE TO SEE IF WE CAN HELP THEM GET THEIR INTEREST RATE LOWERED OR CONSOLIDATE SOME BILLS AND WE HAVE A VERY SHORT SCRIPT WE USE. IF THE PEOPLE TELL US THEY ARE NOT INTERESTED, WE SAY THANK-YOU FOR THEIR TIME AND WE HANG UP! I KNOW THAT THIS WORKS BECAUSE WE DO VERY WELL EVERY EVENING! THERE ARE MANY PEOPLE WHO DO NOT MIND US CALLING AND WE HELP A LOT OF PEOPLE WHO TOOK THE TIME TO TALK TO US OVER THE PHONE!

I WAS ACTUALLY GLAD TO SEE THE DO NOT CALL LIST FOR INDIANA BECAUSE EVEN THO WE WERE PROFESSIONAL WHEN CALLING SOMEONE, THERE ARE A FEW "JERKS" WHO WOULD SWEAR AT US AND CALL US NAMES AND THAT HAS IMPROVED GREATLY. NOW WE ARE CONTACTING

PEOPLE WHO OBVIOUSLY DON'T MIND GETTING A PHONE CALL FROM US, ESPECIALLY SINCE WE ARE POLITE TO THEM!!

MY POINT IS, WE DON'T NEED TO ELIMINATE THOUSANDS OF TELEMARKETING JOBS BECAUSE A FEW PEOPLE IN CONTROL OF GOVERNMENT WANTS IT DONE! THIS WOULD AFFECT THOUSANDS OF PEOPLE JUST LIKE YOU OR ANYONE ELSE WHO *ARE* JUST TRYING TO DO THEIR JOB AND PAY THEIR BILLS. I DON'T THINK PEOPLE REALIZE JUST HOW MUCH TELEMARJCETERS ARE PAID TO DO THIS JOB! IT **IS** A VERY GOOD PAYING JOB AND ONE THAT COULD NOT BE REPLACED EASILY! MY MARKETERS MAKE MUCH MORE THAN THEY COULD MAKE AT MCDONALD'S OR SOME PLACE LIKE THAT WHICH IS PROBABLY WHERE SOME OF THEM WOULD HAVE TO GO BECAUSE THEY HAVE NO OTHER SKILLS OR THERE *ARE* SOME MARKETERS BECAUSE OF HEALTH REASONS OR WHATEVER, THEY CANNOT DO ANYTHING ELSE BUT SIT AND TALK ON THE PHONE ALL DAY!

ARE YOU GOING TO PROVIDE JOBS FOR ALL THE PEOPLE WHO ARE GOING TO BE OUT OF JOBS IF THIS PASSES? OUR UNEMPLOYMENT FOR ALL STATES WILL GO **SO** HIGH, THERE WON'T BE ENOUGH MONEY FOR ALL THE UNEMPLOYMENT CLAIMS!!

THERE HAS TO BE A WAY TO MAKE THIS WORK! THE ONES WHO DON'T WANT TO BE CALLED CAN BE TAKEN OFF OUR LIST WITH NO PROBLEM, BUT WHAT I WANT TO SEE HAPPEN, IS TO NOT LET THE MEDIA OR NEWSPAPER HYPE THIS ANY LONGER!! THEY ARE PUTTING THE 800# ON THE SCREEN OR RADIO CONSTANTLY AND MAKING IT SOUND AS IF TIME IS RUNNING OUT TO GET THEIR NAMES ON THE LIST AND I REALLY BELIEVE A LOT OF PEOPLE WHO REALLY DIDN'T CARE IF THEY GOT CALLS, DIALED THE NUMBER JUST BECAUSE IT WAS CONVENIENT TO DO **SO!!** I FEEL THAT IS LIKE HITTING BELOW THE BELT!

I THINK YOU WILL SEE THAT THERE *ARE* MANY PEOPLE WHO DO NOT SUPPORT THIS PROPOSED RULE AND I HOPE YOU WILL BE HONEST WITH EVERYONE AND PRINT THE FAVORABLE COMMENTS ALSO!! IT HAS BEEN ONE-SIDED **SO** FAR AND WE FEEL IT IS TIME TO HEAR FROM THOSE OF US WHO ARE TRYING TO DO THIS THE RIGHT WAY.

THANK-YOU FOR LISTENING AND I HOPE YOU WILL REMEMBER **SOME** OF THINGS I HAVE COMMENTED ON IN THIS LETTER!

KAREN S. COFFEY
MARKETING MANAGER
AMBASSADOR MORTGAGE

John Connolly

February 20, 2002

Federal Trade Commission
600 Pennsylvania Avenue
Washington, DC 20580

Dear Federal Trade Commission:

Please dear **God** in heaven get these telemarketers off my back. And put my name and phone number at **the** top of your national no **call** list. Please **get** them **to leave** me and my family in **peace** in our own home because we do not wish to be advertised to while in the **comfort** of our **own** private dwelling.

They **harassed** the hell out of me. I beg them to stop calling us, but to no avail. I write letters to their Direct Marketing Association to take my name off their list. But this absolutely does not work

I constantly ask to be put on their no call list when they do call **us**. But only a few **weeks** later and it is the same company calling me again. I **ask** to talk to their supervisor, but this too does not work. The whole thing seems like a joke to these people. We're like a captive audience to these people in our own home. I feel like a trapped animal and violated by these people. Don't we have any constitutional **rights** to be left alone in **our** own homes? What would **our** founding **fathers** think about **this nonsense**?

I **can** tell you that I **get enough** calls that harass me and my family, that I truly would love to put them all out of business just **to get them** to leave me in **peace** at my **own** home. I should have the God given right to be left alone in my **own** home. It blows my mind that after coming home **from** work that I have **to** deal with this form of harassment. I sometimes get **three** phone calls at dinner time. I **am** trying to have quality time with my family and these people are absolutely driving me nuts trying to sell me something or give me something for free. Yea, right! Or the "I'm just taking a survey." Well here survey this...leave me alone. You know that it is really just some **sort** of scam to get me,

The most astonishing thing is that we have to make a law to get people to leave us alone in **our** own **homes**. **The most brainless answer**, should be that you **need** to put your name and phone number **on** a **national list if you want to be called**. Not **the other way around**. **You people have it backwards**. Come on and **try** to use your brains. Just because you work in Washington you still could **use** a little common sense. Who would be that stupid **as** to put their name and phone number on a list to say, hey call and harass the hell out of me would you please. I got nothing better to do with my valuable time with my family but to answer the phone saying "No **Thank** you", "No Thank you", "No Thank you", etc...

In case you haven't noticed the American people are too busy trying to pay their taxes and make ends mean to be taking these useless **calls** when they finally do come home from work to be bothered **by** this. So please get them off our **backs** and leave us at **peace** in my **own** homes. **Thank you for your** consideration in this **matter**.

Sincerely,

John Connolly

February 14, 2002

Office of the Secretary
Room 159
Federal Trade Commission
600 Pennsylvania Ave, N.W.
Washington D.C. 20580

Greetings:

I am totally in favor of a "Do Not Call" registry.

I am a 73 year old widow. My phone rings many times daily from telemarketers, It is a nuisance to say the least,

I have had call waiting service on my phone for years, however, I had it removed last week because, most times when I click over, I get a sales pitch, I liked call waiting, so my friends would not get a busy signal.

I hope something can be done to eliminate these pests from . . . calling. I would never purchase anything from these solicitors. I don't know how they stay in business. Who doesn't resent the unwanted calls on the phone service for which we are paying.

Good luck with your endeavors in this matter.

Yours truly,

Clarissa L. Coppinger

Clarissa L. Coppinger

[REDACTED]
[REDACTED] MI [REDACTED]

February 8, 2002

To: Federal Trade Commission

From: Patricia B. Crow

RE: List prohibiting telemarketers

I cannot urge you strongly enough to create a list of people who do not want to receive calls from telemarketers or junk mail.

Criminal Penalties are essential in order to make the list effective.

Creation of this list would
earn you the eternal gratitude
of the American public.

~~CONFIDENTIAL~~ Virginian ~~CONFIDENTIAL~~

Patricia B. Crow
[REDACTED] VA [REDACTED]

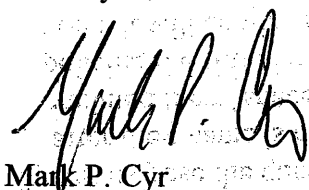
FTC
Office of the Secretary
Room 159
600 Pennsylvania Ave. N.W.
Washington, DC 20580

To whom it may concern,

- 1) I am writing this letter with regards to the Telemarketing Sales Rule (TSR). It is my understanding that the FTC is considering modifying telemarketing rules. I feel this is very important and that something more should be done to curve the abuse.
- 2) We have all received the calls when we have just sat down to eat dinner with the **family** or that 9pm on Sunday call from telemarketers. I've noticed that in an article that I have read, one of the FTC considerations is the toll-free number that one can call to be put on a national list that the telemarketers would respect. I can tell you that we have a similar list in Connecticut and although it may have helped it is definitely not the cure all. With regards to telemarketer not being able to remain anonymous on caller I.D., that is **only** effective if the person being called has caller ID.
- 3) Let us pose the question, What does somebody do who is called by the telemarketer after their name is put on this list? What actions can they take once a telemarketer has violated their "space"? I feel the biggest problem with this telemarketing situation is policing the situation. If telemarketers know that the chance of being caught is slim to none, it will continue. I feel the new laws need to be very strict and the owners of the companies need to be punished with jail time. If you can keep them off the streets and not allow them to open a new "boiler room" operation every **six** months in a new city in America or Canada -- that would help curve the situation. As always when it comes to this type of organization, if you don't get the kingpin, the kingpin can always hire new Indians.
- 4) In closing, everything costs money, Administering, policing and monitoring situations. Although in a time of war some people would think of this as a trivial topic, **I only** ask that you do your best to stop the unsuspecting, elderly and innocent from being prayed upon.

Thank you,

My home address:


Mark P. Cyr


[REDACTED], CT [REDACTED]

January 10, 2002

Maryland State Government
Attorney General's Office of Consumer Protection
Complaint Handling Unit
Baltimore, MD 21202

To Whom It May Concern:

I have taken step to have Verizon's Call Intercept service on my telephone line and I have recently received phone calls which passed through Call Intercept because a phone number was provided but no name was. I looked up all of the phone numbers on an Internet phone directory, but all of the phone numbers were unlisted. After complaining to Verizon about this and giving them one of the phone numbers, the service agent to whom I spoke stated that the phone number belonged to a business and that I should phone your office to register a complaint. Listed below are records of the unidentified phone calls. I would appreciate it if your office would deal with this matter and inform me as to what actions were taken. Thank you in advance for your attention to this matter.

Sincerely,

Todd M. Curry

[REDACTED]
[REDACTED] MD [REDACTED]

1/3/2002	9:20 am	301 731 7364
1/3/2002	11:31 am	3017317409
1/3/2002	1:45 pm	3017317419
1/7/2002	10:27 am	3017317403
1/7/2002	12:46 pm	301 731 7394

January 30, 2002

Office of the Secretary
Room 159
Federal Trade Commission
600 Pennsylvania Ave., NW
Washington, DC 20580

To Whom It May Concern:

I am writing to state my strong support for the proposed national "Do Not Call" registry currently being studied by the FTC. In my experience, telemarketers are persistent, annoying and remorseless. I believe that the notion of commercial free speech having precedence over a citizen's privacy and desire to be left alone in his or her home is absurd.

I not only believe that telemarketers should be controlled, but I have taken steps and pay money to do so by using Verizon's Call Intercept service. Call Intercept blocks out all numbers which are masked and only allows through identifiable phone calls. Telemarketers are the biggest users of anonymous phone transmissions which I doubt was the intent when the telephone company started the option of anonymous phone calls years ago. Call Intercept until recently worked well for me.

You would think that most businesses would get the hint that a person who uses Call Intercept service doesn't want to be bothered, but some telemarketers are trying to find ways around Call Intercept. Earlier this month I received calls from a business that got around Call Intercept. When I complained to Verizon, they referred me to the Maryland Attorney General's office (see the attached letter).

Other businesses are using the slick method of calling anyway while fully identified but are careful to call from areas where their calls cannot be blocked. I want control over my life when I'm at home; I believe that only strong regulations and legislation will control this remorseless, uncivil behavior. Thank you for listening to my opinion.

Most Sincerely,

Todd M. Curry

Todd M. Curry

MD

[REDACTED]
[REDACTED] PA [REDACTED]
JANUARY 31, 2002

FTC OFFICE of Secretary,

Telemarketing Rulemaking Comment
FTC File No R411001

Raymond J. DALEY

[REDACTED]
PhILA PA 19149
[REDACTED]

Please no more Telemarket
CALLS

Ray Daley

Frank A. De Luca

[REDACTED]
[REDACTED], Pa. [REDACTED]
[REDACTED]

FTC, Office of the Secretary

Room 159

600 Pennsylvania Ave. N.W.

Washington, D.C. 20580

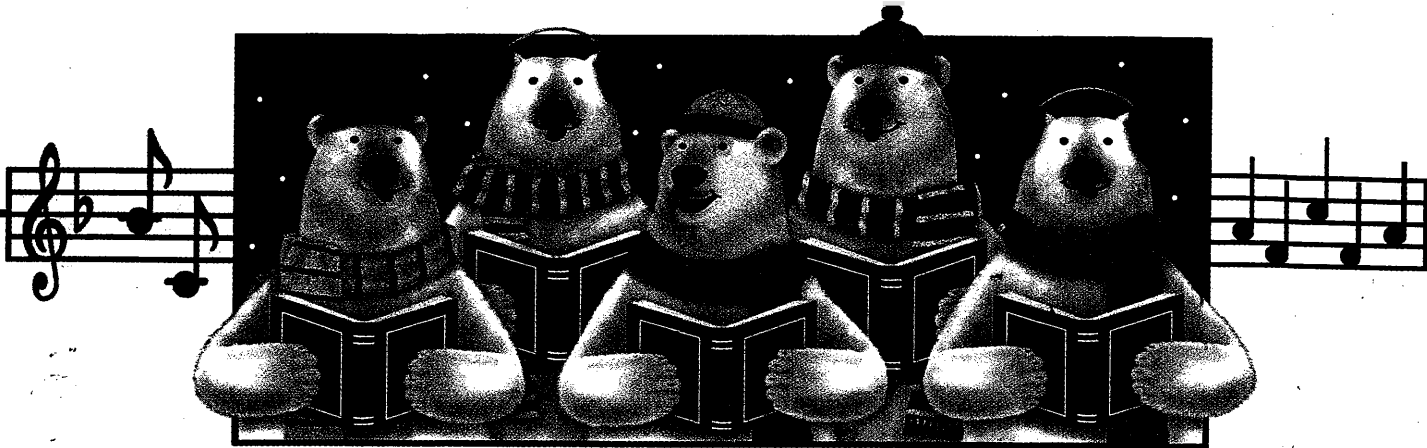
Dear Sir;

Please place my phone number
on the "DO NOT CALL LIST."

Thanking you in advance, I remain,

Very truly yours,

Frank A. De Luca



Feb. 21. 2000

Dear Sir,

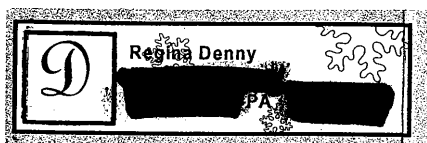
I WISH TO REGISTER MY TOTAL SUPPORT FOR ANYTHING
THAT CAN BE DONE TO GET RID OF THESE TELEMARKETING CALLS.

I SOMETIMES GET 5-6 PER DAY, AND ASKING THEM
TO TAKE OUR NUMBER OFF - OR NOT TO CALL ME AGAIN - DOES
ABSOLUTELY NO GOOD.

SO I SAY, GO AFTER THEM, THEY TALK ABOUT THEIR
RIGHTS. I FEEL I HAVE RIGHTS, TOO. AND ONE OF THEM IS
PRIVACY AND NO HARASSMENT COMING INTO MY HOME.

THANK YOU FOR YOUR EFFORTS,

Very Truly Yours
Regina Henry



Please make it illegal for
telemarketers to call -
disconnect telemarketers - for good.

Debbie DeWiglus

[REDACTED]

[REDACTED] Pa. [REDACTED]

FEB 4-2002

PLEASE HAVE my NAME
And my Husband took
the calling list
Some one ALL wants to
SELL you things I want
of the list PLEASE
THANK YOU.

GROVER DILLARD
BEATRICE DILLARD

[REDACTED]
[REDACTED] 0-71C
[REDACTED]



1/23/02

FTC, Office of the Secretary
Rm 159 600 PA Ave, NW
Washington DC 20580

To Whom It May Concern:

I am responding to your newspaper ad regarding
national telemarketers do-not-call list. I am
in favor of this list. I am constantly
receiving phone calls from telemarketers
all times of the day and evening. I
do not purchase services or goods over
the phone so I would appreciate not
receiving these calls.

If there is anything else I can do to
help pass this proposal, please contact

Sincerely,
Karen L Donato

Jun 28, 2002

[REDACTED]

[REDACTED], Pa. [REDACTED]

Director FTC
Office of the Secretary
Room 159
600 Pennsylvania Ave, N.W.
Washington, D.C. 20580

To whom it may concern:

At eighty years of age I, as well as my wife, would encourage and appreciate a "national do-not-call list". In addition to the calls we do receive during late afternoon, dinner and thru the evening we also receive about 10-12 weekly computer calls which, when we pick up, there is no communication.

With all of the other media available to introduce products the intrusion which we cannot control is far past the point of reason

Thank you

Arden F. Ornblum, Ed.D.

C.C. Joseph Hoeffel
Arden Specter
LEMA Telephone Preference Service

[REDACTED]
[REDACTED] PA [REDACTED]
January 28, 2002

This letter is in support of a national do-not-call list for telemarketers.

Last week, in four days, we received nine phone calls. We are seniors in our seventies and are not interested in the products being offered. The calls are annoying, inconvenient, and an invasion of our privacy.

Seniors and many others will welcome an opportunity to curtail these offensive intrusions.

Sincerely,
Patsy P. Drolet
(Mrs. J. Roger)